IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Hardy et al.                     Confirmation No.: 9860
Serial No.: 10/826,114                       Art Unit: 2661
Filed: April 16, 2004                       Examiner: Unassigned
Title: Real-Time Monitoring of Perceived Quality of Packet Voice Transmission

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Sir:

In accordance with the provisions of 37 C.F.R. 1.56, 1.97, and 1.98, the attention of the U.S. Patent and Trademark Office is hereby directed to the documents listed on the attached Form PTO-1449. It is respectfully requested that the documents be expressly and independently considered during the prosecution of this application, and that the documents be made of record therein and appear among the “References Cited” on any patent to issue therefrom.

This Information Disclosure Statement is being submitted prior to the issuance of a first Office Action on the merits, therefore, no fee is due.

Each of the documents listed on the attached form equivalent to Form PTO-1449 is in the English language.

According to the Official Gazette, Vol. 1273, Number 1, August 5, 2003, the Office hereby waives the requirement under 37 CFR 1.98(a)(2)(i) for submitting a copy of each cited U.S. patent and each U.S. patent application publication for all U.S. national patent applications filed after June 30, 2003.

It is respectfully requested that the documents cited in this Information Disclosure Statement be independently considered by the Examiner.
Please charge any shortage in the fees due in connection with the filing of this paper, including extension of time fees, to Deposit Account No. 13-2491 and please credit any excess fees to such deposit account.

Respectfully submitted,

[Signature]

Date: October 5, 2004

MCI, Inc.
1133 19th Street, NW
Washington, DC 20036
Phone: 202 736-6008
Fax: 202-736-6382
LIST OF DOCUMENTS CITED BY APPLICANT
(Use several sheets if necessary)

U.S. PATENT DOCUMENTS

<table>
<thead>
<tr>
<th>* EXAMINER INITIAL</th>
<th>DOCUMENT NUMBER</th>
<th>DATE</th>
<th>NAME</th>
<th>CLASS</th>
<th>SUBCLASS</th>
<th>FILING DATE (IF APPROPRIATE)</th>
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FOREIGN PATENT DOCUMENTS

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OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)


EXAMINER

DATE CONSIDERED

*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.
TRANSMITTAL FORM

Filing Date: April 16, 2004
First Named Inventor: Hardy
Art Unit: Unassigned
Examiner Name: Unassigned

Total Number of Pages in This Submission: 4+refs
Attorney Docket Number: RIC02005

ENCLOSURES (Check all that apply)

- After Allowance communication to Group
- Appeal Communication to Board of Appeals and Interferences
- Appeal Communication to Group (Appeal Notice, Brief, Reply Brief)
- Proprietary Information
- Status Letter
- Other Enclosure(s) (please identify below):
  - PTO-1449 Form (1 page);
  - 5 References; and
  - Return Postcard.

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm or Individual name: Eden U.I. Stright, Reg. No. 51,205
MCI, Inc.
Signature: 
Date: October 5, 2004

CERTIFICATE OF TRANSMISSION/MAILING

I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below.

Typed or printed name: Chanay Robinson
Signature: 
Date: 10/5/04

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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